

Cybersecurity Services

Aleta Technologies' staff have thorough knowledge in performing security engineering, vulnerability assessments, incident response, and creation of security policies and procedures for over 1,000+ systems. Due to the depth and breadth of Cyber expertise, Aleta can offer companies of all sizes the ability to augment their existing IT services by adding a cost-effective monthly Cybersecurity solution. We have the following standard offerings for our commercial customers, though can customize a service for all types of cybersecurity services.

To find out your company's vulnerabilities and what safeguards are needed to further protect your business and customer data, call 256-895-8870 or e-mail contactus@aletatechnologies.com to set up a Risk Assessment appointment now.



Risk Assessment

Aleta will provide the following Cybersecurity services:

- Risk Assessment of the customer's network and development of a Risk Assessment report.
- If the customer decides to use Aleta for Silver SLA or Gold SLA support to begin within three months, the risk assessment is half price.



Silver Service Level Agreement

Aleta will provide the following monthly or yearly Cybersecurity services:

- Yearly: 1 Risk Assessment of the customer's network with Risk Assessment report.
- Yearly: 1 lunch & learn Cybersecurity Awareness training session (1 hour).
- Monthly: 4 contracted hours of included onsite support to include review audit logs and the security posture of the network. Monthly task writeup will be provided to the customer to explain what was completed and if any major findings were found and mitigated / fixed.
- Additional onsite support is discounted at 10% of regular non-contracted hourly rates.
- Lease option for security hardware and software that is rolled into the monthly rate.



Gold Service Level Agreement

Aleta will provide the following monthly or yearly Cybersecurity services:

- Includes the same yearly tasks as Silver SLA, plus:
- Monthly: 8 contracted hours of onsite support; review audit logs, hardening systems, and review of overall security posture. Monthly task writeup will be provided to the customer to explain what was completed and if any major findings were found and mitigated / fixed.
- Additional onsite support is discounted at 20% of regular non-contracted hourly rates.
- Lease option for security hardware and software that is rolled into the monthly rate.
- Forensic analysis response within 6 business hours of a suspected security compromise.

